



*Endpoint Operations Done! Efficiently.*



***“FileWave is instrumental in keeping the disruption to a minimum – by eliminating the need for us to go and meddle with teachers' devices, which takes away instructional time. For example, whenever they need an app, we can just tell them to go get it in the self-service kiosk, and there are also instructions on how to set it up. **They can do that on their own time. They don't have to waste time with us on the phone or remote support.**”***

**Larry Benshoof**  
*Supervisor of Technical Support Services*



# ABOUT ST. LOUIS PARK SCHOOLS

*St. Louis, Missouri - USA*

- **Industry:** K-12 Education
- **Number of Devices:** 8,000+
- **Active Operating Systems:**



# CHALLENGES BEFORE FILEWAVE



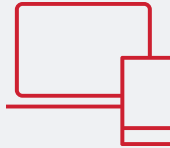
## **SMALL IT TEAM**

*Larry had a small team that was responsible for thousands of staff, faculty and student devices.*



## **DIFFICULT IT TOOL**

*Larry struggled to learn and use the device management software that was already in place.*

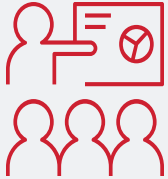


## **DIVERSE DEVICE FLEET**

*Larry was using multiple tools to manage different operating systems, increasing IT costs.*

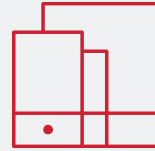


# CUSTOMER'S MAIN GOALS



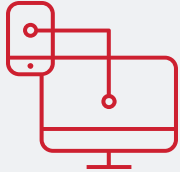
## EASY-TO-LEARN SOFTWARE

*Larry needed a user-friendly solution that could be easily adopted and used by his team.*



## CROSS-PLATFORM TOOL

*Larry was using different tools for different operating systems. He wanted one tool that could manage all devices.*



## SELF-SERVICE FOR STAFF

*Larry wanted teachers and staff to be able to push updates and apps on their devices without IT interference, saving class time.*

*“I needed something that was **a real package of software** that we could have some training on and support so that we could have other people in the system besides myself.”* **Larry Benshoof**



# THE RESULTS

- ✓ FileWave has made it possible for Larry to **expand his device environment** to more than 8,000 devices, adding Chromebooks, iPads and iPhones.
- ✓ Faculty and staff at St. Louis Park Schools can **push their own updates and download necessary apps** with FileWave's Self-Service Kiosk Functionality.
- ✓ Larry and his team received **hands on training and support** from FileWave engineers, making it an easy and simple transition to a new device management tool.



"We wanted a *multi-platform solution*. FileWave was the only product that we were looking at ***that can manage everything that we have.***"

**Larry Benshoof**

*Supervisor of Technical Support Services*





# ONE TOOL FOR ALL DEVICES

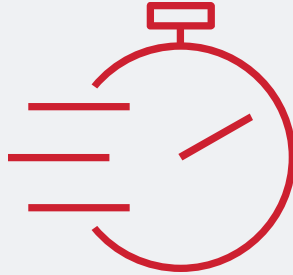


# FILEWAVE



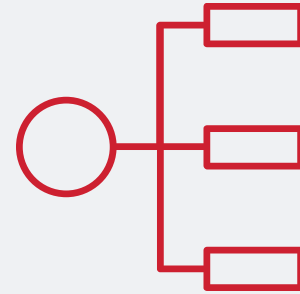
## IS YOUR SWISS ARMY KNIFE

*FileWave has the most in-depth functionality - and you can customize it precisely to your needs.*



## HAS 30+ YEARS OF EXPERIENCE

*FileWave has been a pioneer in the Endpoint Management market for more than three decades.*



## MAKES YOU MORE EFFICIENT

*FileWave saves you countless hours of work - and you can use that time to take care of other important tasks.*

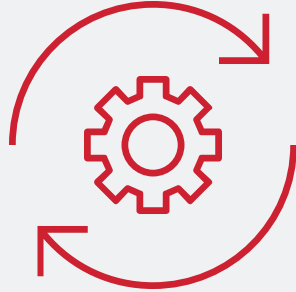


# FILEWAVE GIVES YOU: HIGH LEVEL



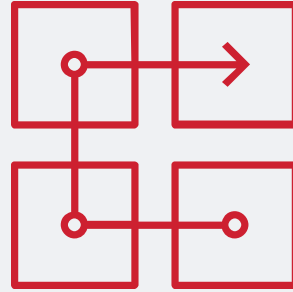
## CROSS-PLATFORM MANAGEMENT

*FileWave is cross-platform first and let's you to manage devices from all operating systems.*



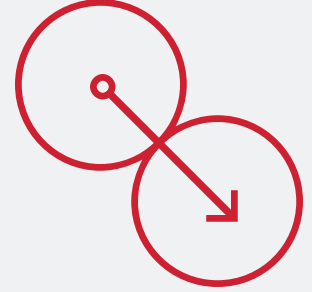
## SELF HEALING TECHNOLOGY

*FileWave allows you to automatically identify and repair compromised software.*



## CONTENT DEPLOYMENT

*FileWave's Fileset technology helps you to pack and distribute content effortlessly.*



## Drag & Drop

*FileWave lets you drag and drop applications from the App and Play Stores directly to any destination.*



# FILEWAVE GIVES YOU: IN DETAIL



**Software & Application  
Deployment**



**Remote Desktop  
through TeamViewer**



**Asset Reporting &  
Purchasing**



**Self-Service  
Kiosk**



**Device Tracking &  
Geolocation**



**Self-Healing  
Technology**



**Patch  
Management**



**RESTful API  
Integrations**



**Imaging &  
Provisioning**



## **AND MOST IMPORTANTLY:**

We REALLY listen to our customers. FileWave has three dedicated teams that work day and night to make sure all our partners are working successfully - and ***efficiently!***



# 3,300,000 DEVICES, 7,000+ CUSTOMERS, 40+ COUNTRIES





Get a Free Demo



**WE LOOK FORWARD TO  
SPEAKING WITH YOU!**

**[www.filewave.com](http://www.filewave.com)**

