



Endpoint Operations Done! Efficiently.



WASHINGTON
TOWNSHIP SCHOOLS



“I remember going around with a stack of CDs, just trying to upgrade or install software on all the computers. Every once in a while, you’d miss a computer and then you would have to go back and reinstall all the software. ***This has become much easier with one click - with FileWave.***”



Samar Srour

FileWave Administrator, Washington Township Schools



ABOUT WASHINGTON TOWNSHIP SCHOOLS

Indianapolis, Indiana

- **Industry:** K-12 Education
- **Number of Devices:** 5,000
- **Active Operating Systems:**  

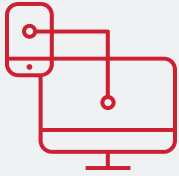
*“I was told how easy FileWave was, how it worked well with both platforms...I heard it all many times before. So I asked to try it out for 30 days. **Before we had training, we were able to get the initial filesets created and deployed to a Mac and PC lab**, which were our test environments.”*

Michael Kneebone

Director of Technology & Media Services



CHALLENGES BEFORE FILEWAVE



DEVICE MANAGEMENT

Managing all the accounts and apps in their iPad deployment and getting them downloaded for students.



LACK OF EFFICIENCY

Before FileWave, management and software distribution was often handled manually, so not all devices would have required updates.



ANNUAL STATE TESTING

Each year, the district must update many versions of testing software and test banks.



STUDENT EMPOWERMENT

The district wanted students and teachers to be able to download necessary software on their own devices.

*"Before we used FileWave, **one of our main frustrations was the fact that we were touching every machine**, every time there was an update, every time we had a new piece of software to deploy."*

Samar Srour



HOW FILEWAVE HELPED



FULL CONTROL OF DEVICES

FileWave's App Portal simplified the transition to iPads. The teachers were able to manage and control what was on the student's devices.



SELF-SERVICE KIOSK

The FileWave Kiosk gives students and teachers freedom of choice to go into preconfigured app system and download what they need.



SIMPLIFIED UPDATES

From a single FileWave admin, they were able to update all the test software, roll out the new test banks and call back the old versions.



TABLET TRANSITION

Kneebone is confident that a future transition to tablets will be an easy progression due to FileWave's device management.

“Once we saw, in our own environment, the ability to push software out in minutes, instead of days...it was pretty much a done deal.”
Michael Kneebone



“It can be a life-saver, if an app is accidentally removed from the iPad. With FileWave’s self-healing feature, all apps that have been deployed to the portal are verified and rebooted by default.”

Samar Srour
FileWave Administrator



THE RESULTS

- ✓ FileWave has made it possible for the IT staff to update and install new software, recall old versions and even make last minute changes from a single admin. ***This has saved the department both time and manpower.***
- ✓ The Self-Service Kiosk is a key FileWave feature that Washington Township utilizes. ***Each individual user has the ability to select which items to download on their devices.***
- ✓ ***300 iPads were deployed*** to a very specialized group that was identified as ENL (“English is a New Language”) students. These students, who learn at a slower pace due to their language skills, needed more support and had been underserved in the past.

*"I think that **FileWave will be a huge benefit to us moving forward with mobile devices, their MDM solution is something we're very excited about.** We're deploying FileWave on all 300 of our iPads this year and I'm sure that number will grow in the next couple of years."*

Michael Kneebone



*“When you talk about total cost of ownership, just cutting down on tasks that used to eat up a lot of time...**time is money to use and we’ve more than covered our investment in FileWave.**”*

Michael Kneebone
Director of Technology & Media Services



ONE TOOL FOR ALL DEVICES

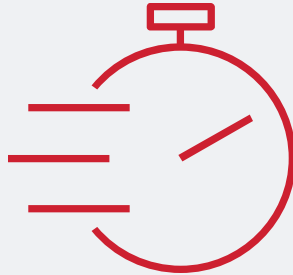


FILEWAVE



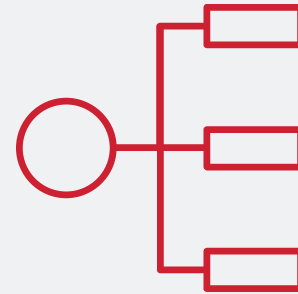
IS YOUR SWISS ARMY KNIFE

FileWave has the most in-depth functionality - and you can customize it precisely to your needs.



HAS 30+ YEARS OF EXPERIENCE

FileWave has been a pioneer in the Endpoint Management market for more than three decades.



MAKES YOU MORE EFFICIENT

FileWave saves you countless hours of work - and you can use that time to take care of other important tasks.

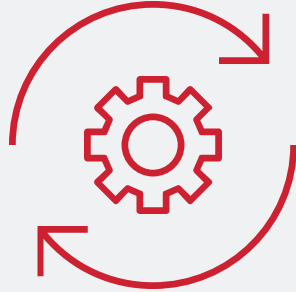


FILEWAVE GIVES YOU: HIGH LEVEL



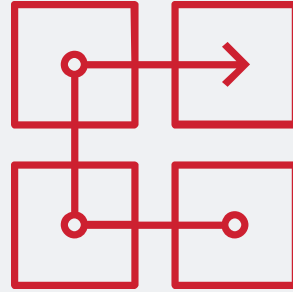
CROSS-PLATFORM MANAGEMENT

FileWave is cross-platform first and let's you to manage devices from all operating systems.



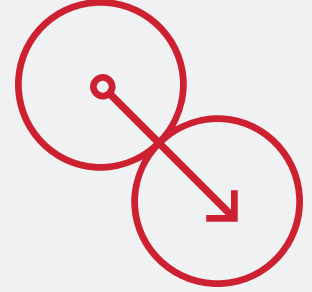
SELF HEALING TECHNOLOGY

FileWave allows you to automatically identify and repair compromised software.



CONTENT DEPLOYMENT

FileWave's Fileset technology helps you to pack and distribute content effortlessly.



Drag & Drop

FileWave lets you drag and drop applications from the App and Play Stores directly to any destination.



FILEWAVE GIVES YOU: IN DETAIL



**Software & Application
Deployment**



**Remote Desktop
through TeamViewer**



**Asset Reporting &
Purchasing**



**Self-Service
Kiosk**



**Device Tracking &
Geolocation**



**Self-Healing
Technology**



**Patch
Management**



**RESTful API
Integrations**



**Imaging &
Provisioning**



AND MOST IMPORTANTLY:

We REALLY listen to our customers. FileWave has three dedicated teams that work day and night to make sure all our partners are working successfully - and efficiently!



3,300,000 DEVICES, 7,000+ CUSTOMERS, 40+ COUNTRIES





Get a Free Demo



**WE LOOK FORWARD TO
SPEAKING WITH YOU!**

www.filewave.com

