



*Endpoint Operations Done! Efficiently.*






“As we have progressed from Windows to MacBooks to Chromebooks, ***FileWave has always been the constant.***  
It was designed to be future-proof.”

**Mike Giardina**  
*IT Coordinator, Baldwin County Schools*



# ABOUT BALDWIN COUNTY PUBLIC SCHOOLS

*Bay Minette, Alabama*

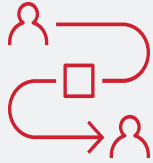
- **Industry:** K-12 Education
- **Number of Devices:** 43,000
- **Number of Students:** 32,000
- **Active Operating Systems:**   

“The ***biggest challenge we have is managing the amount of devices*** versus the small department that we have.”

- **Mike Giardina**



# CHALLENGES BEFORE FILEWAVE



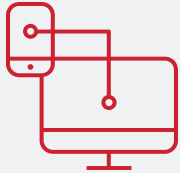
## END-USER SUPPORT

*For an IT team already juggling Windows and Apple devices, it was important to find a solution that would work for all devices.*



## SECURITY & GEOLOCATION

*Baldwin needed a way to identify what devices are on the network and where devices are located.*



## MANAGEMENT OF CHROME 1:1 PROGRAM

*With the modern budgetary challenges, it was important for Baldwin to invest in a sustainable one-to-one deployment.*

*"With the multi-platform architecture that FileWave is built on, **it gives us the ease of mind** about what we're going to be using in the future." - **Mike Giardina***



# HOW FILEWAVE HELPED



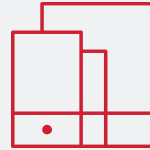
## FUTURE-PROOF SOFTWARE

*When Baldwin made the switch to Chromebooks, FileWave was able to accept the new devices without having to change IT workflows.*



## DETAILED REPORTING

*FileWave provides concise reporting showing device inventory, location, metrics and more.*



## SUPPORT OF DIGITAL CURRICULUM

*FileWave pushes out applications and resources to students and teachers need to support learning.*



## A PARTNER FOR SUCCESS

*Anytime, the IT team at Baldwin County can call on FileWave for advice, such as the best way to deploy a script or app.*

*“Partnerships are critical for a large district. **FileWave is always there to assist** using best practices and in adapting to the unique needs of Baldwin County.”*  
**- Mike Giardina**



“A large district like ours requires the ***ability to see your whole system in a matter of minutes.*** That’s something that FileWave brings to the table that the Google Admin Console does not. We didn’t have time to find the report we wanted and wait for it, ***FileWave provides us concise reporting, a single pane of glass where my devices are organized the way I need.***”

**Mike Giardina**



# THE RESULTS

- ✓ Baldwin now **leverages FileWave to manage all the devices in their deployment**, across all operating systems. Leveraging a site license and FileWave Pro Services, Baldwin can handle **large-scale projects** such as retiring and phasing in new Chromebook replacements for all grade 3-12 students - without **impacting student learning**.
- ✓ FileWave Custom Fields let Baldwin **define the metrics they want to track in real-time** such as the age and type of their Chromebook devices, warranty information, device location, and Google OS version.
- ✓ With improved visibility and application self-healing, **FileWave helps reinforce district safety, security, and content filtering policies**.
- ✓ Baldwin also leverages **FileWave's Self-Service Kiosk** to provide teachers with FERPA compliant software they can download at their discretion, **protecting the network against the risks associated with unvetted software**.
- ✓ FileWave allows Baldwin to **look up a student and the device assigned to them and figure out where it was last**. FileWave can push a wipe to a missing device or send an alert if a device is being used by a parent for work.





*“When you work with an experienced FileWave engineer, **you have a dedicated, experienced person who knows your unique environment.** I don’t have enough hours in my day or enough staff to come up with solutions to common problems. With FileWave’s Professional Services, **we’re able to get things done in a much more expedient fashion.**”*

**Mike Giardina**  
*IT Coordinator, Baldwin County Schools*



# ONE TOOL FOR ALL DEVICES

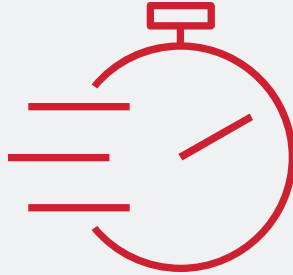


# FILEWAVE



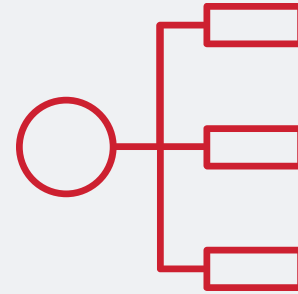
## **IS YOUR SWISS ARMY KNIFE**

*FileWave has the most in-depth functionality - and you can customize it precisely to your needs.*



## **HAS 30+ YEARS OF EXPERIENCE**

*FileWave has been a pioneer in the Endpoint Management market for more than three decades.*



## **MAKES YOU MORE EFFICIENT**

*FileWave saves you countless hours of work - and you can use that time to take care of other important tasks.*

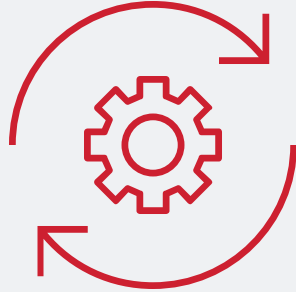


# FILEWAVE GIVES YOU: HIGH LEVEL



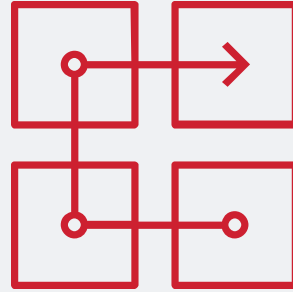
## CROSS-PLATFORM MANAGEMENT

*FileWave is cross-platform first and let's you to manage devices from all operating systems.*



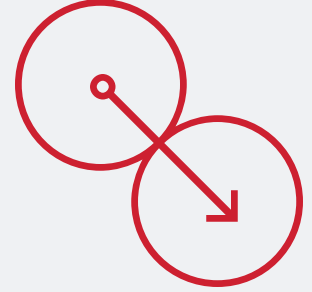
## SELF HEALING TECHNOLOGY

*FileWave allows you to automatically identify and repair compromised software.*



## CONTENT DEPLOYMENT

*FileWave's Fileset technology helps you to pack and distribute content effortlessly.*



## Drag & Drop

*FileWave lets you drag and drop applications from the App and Play Stores directly to any destination.*



# FILEWAVE GIVES YOU: IN DETAIL



**Software & Application  
Deployment**



**Remote Desktop  
through TeamViewer**



**Asset Reporting &  
Purchasing**



**Self-Service  
Kiosk**



**Device Tracking &  
Geolocation**



**Self-Healing  
Technology**



**Patch  
Management**



**RESTful API  
Integrations**



**Imaging &  
Provisioning**



# AND MOST IMPORTANTLY:

We REALLY listen to our customers. FileWave has three dedicated teams that work day and night to make sure all our partners are working successfully - and ***efficiently!***



# 3,300,000 DEVICES, 7,000+ CUSTOMERS, 40+ COUNTRIES





Get a Free Demo





**WE LOOK FORWARD TO  
SPEAKING WITH YOU!**

**[www.filewave.com](http://www.filewave.com)**

