



*Endpoint Operations Done! Efficiently.*



WASHINGTON  
TOWNSHIP SCHOOLS



“I remember going around with a stack of CDs, just trying to upgrade or install software on all the computers. Every once in a while, you’d miss a computer and then you would have to go back and reinstall all the software. ***This has become much easier with one click - with FileWave.***”



**Samar Srour**

*FileWave Administrator, Washington Township Schools*



# ABOUT WASHINGTON TOWNSHIP SCHOOLS

*Indianapolis, Indiana*

- **Industry:** K-12 Education
- **Number of Devices:** 5,000
- **Active Operating Systems:**  

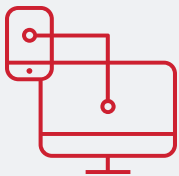
*“I was told how easy FileWave was, how it worked well with both platforms...I heard it all many times before. So I asked to try it out for 30 days. **Before we had training, we were able to get the initial filesets created and deployed to a Mac and PC lab**, which were our test environments.”*

**Michael Kneebone**

*Director of Technology & Media Services*



# CHALLENGES BEFORE FILEWAVE



## DEVICE MANAGEMENT

*Managing all the accounts and apps in their iPad deployment and getting them downloaded for students.*



## LACK OF EFFICIENCY

*Before FileWave, management and software distribution was often handled manually, so not all devices would have required updates.*



## ANNUAL STATE TESTING

*Each year, the district must update many versions of testing software and test banks.*



## STUDENT EMPOWERMENT

*The district wanted students and teachers to be able to download necessary software on their own devices.*

*"Before we used FileWave, **one of our main frustrations was the fact that we were touching every machine**, every time there was an update, every time we had a new piece of software to deploy."*

**Samar Srour**



# HOW FILEWAVE HELPED



## FULL CONTROL OF DEVICES

*FileWave's App Portal simplified the transition to iPads. The teachers were able to manage and control what was on the student's devices.*



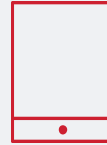
## SELF-SERVICE KIOSK

*The FileWave Kiosk gives students and teachers freedom of choice to go into preconfigured app system and download what they need.*



## SIMPLIFIED UPDATES

*From a single FileWave admin, they were able to update all the test software, roll out the new test banks and call back the old versions.*



## TABLET TRANSITION

*Kneebone is confident that a future transition to tablets will be an easy progression due to FileWave's device management.*

***“Once we saw, in our own environment, the ability to push software out in minutes, instead of days...it was pretty much a done deal.”***  
**Michael Kneebone**



***“It can be a life-saver,*** if an app is accidentally removed from the iPad. With FileWave’s self-healing feature, all apps that have been deployed to the portal are verified and rebooted by default.”

**Samar Srour**  
***FileWave Administrator***



# THE RESULTS

- ✓ FileWave has made it possible for the IT staff to update and install new software, recall old versions and even make last minute changes from a single admin. ***This has saved the department both time and manpower.***
- ✓ The Self-Service Kiosk is a key FileWave feature that Washington Township utilizes. ***Each individual user has the ability to select which items to download on their devices.***
- ✓ ***300 iPads were deployed*** to a very specialized group that was identified as ENL (“English is a New Language”) students. These students, who learn at a slower pace due to their language skills, needed more support and had been underserved in the past.

*"I think that **FileWave will be a huge benefit to us moving forward with mobile devices, their MDM solution is something we're very excited about.** We're deploying FileWave on all 300 of our iPads this year and I'm sure that number will grow in the next couple of years."*

**Michael Kneebone**





*“When you talk about total cost of ownership, just cutting down on tasks that used to eat up a lot of time...**time is money to use and we’ve more than covered our investment in FileWave.**”*

**Michael Kneebone**  
*Director of Technology & Media Services*



# ONE TOOL FOR ALL DEVICES

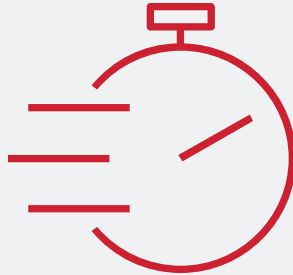


# FILEWAVE



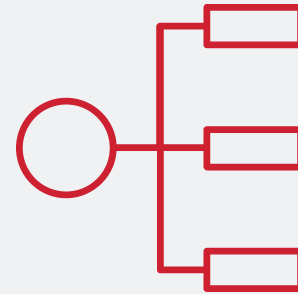
## **IS YOUR SWISS ARMY KNIFE**

*FileWave has the most in-depth functionality - and you can customize it precisely to your needs.*



## **HAS 30+ YEARS OF EXPERIENCE**

*FileWave has been a pioneer in the Endpoint Management market for more than three decades.*



## **MAKES YOU MORE EFFICIENT**

*FileWave saves you countless hours of work - and you can use that time to take care of other important tasks.*

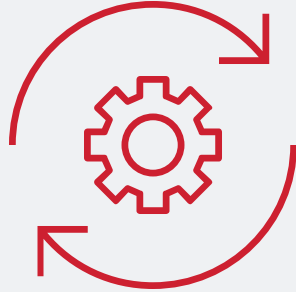


# FILEWAVE GIVES YOU: HIGH LEVEL



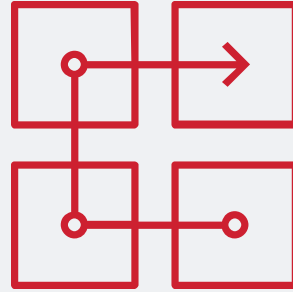
## CROSS-PLATFORM MANAGEMENT

*FileWave is cross-platform first and let's you to manage devices from all operating systems.*



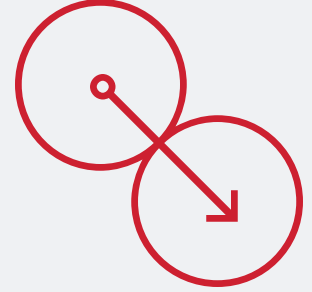
## SELF HEALING TECHNOLOGY

*FileWave allows you to automatically identify and repair compromised software.*



## CONTENT DEPLOYMENT

*FileWave's Fileset technology helps you to pack and distribute content effortlessly.*



## Drag & Drop

*FileWave lets you drag and drop applications from the App and Play Stores directly to any destination.*



# FILEWAVE GIVES YOU: IN DETAIL



**Software & Application  
Deployment**



**Remote Desktop  
through TeamViewer**



**Asset Reporting &  
Purchasing**



**Self-Service  
Kiosk**



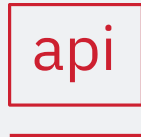
**Device Tracking &  
Geolocation**



**Self-Healing  
Technology**



**Patch  
Management**



**RESTful API  
Integrations**



**Imaging &  
Provisioning**



# AND MOST IMPORTANTLY:

We REALLY listen to our customers. FileWave has three dedicated teams that work day and night to make sure all our partners are working successfully - and efficiently!



# 3,300,000 DEVICES, 7,000+ CUSTOMERS, 40+ COUNTRIES





Get a Free Demo





**WE LOOK FORWARD TO  
SPEAKING WITH YOU!**

**[www.filewave.com](http://www.filewave.com)**

