Endpoint Operations Done! Efficiently.

MSD OF DECATUR TOWNSHIP

"FileWave has all the features needed as the district moved to a one-to-one model. We also talked to the other districts and FileWave kept coming up as ***a great solution with an amazing support team***."

Sam Roten

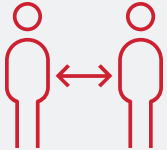
Technology Specialist

ABOUT MSD OF DECATUR TOWNSHIP

Indianapolis, Indiana - USA

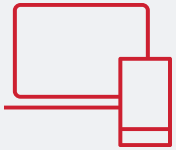
- **Industry**: K-12 Education
- **Number of Devices**: 1,000
- **Students:** 6,500
- **Teachers:** 800
- **Active Operating Systems**:

CHALLENGES BEFORE FILEWAVE



ADOPTING A 1:1 MODEL

The district decided to reduce textbooks, and was looking for a reliable device management solution.



MANAGEMENT SUPPORT

The district wanted a tool that could manage 1,000 Apple devices and expected that number to grow.

SMALL IT TEAM

The districts IT team consisted of one technology specialist, Tier I and II techs and a Systems Analyst.

LIMITED IT BUDGET

The district wanted to increase the number of student and staff devices but didn't want to increase IT headcount.

HOW FILEWAVE HELPED

EASY SOFTWARE TRANSITION

FileWave made the districts transition from textbooks to a one-to-one model simple.

DEDICATION & PARTNERSHIP

FileWave became a partner to the IT team and provided full support with on-site and remote training sessions.

FEATURE REQUIREMENTS MET

When researching other tools, the district found that FileWave checked all of their boxes when it came to functionality.

EASE-OF-USE

Sam was impressed with how easy ad user-friendly FileWave was, before he even had professional training.

THE RESULTS

- FileWave has made it possible for the MSD of Decatur Township to transition from textbooks to a one-to-one model and ***successfully manage their devices.***
- The MSD of Decatur Township has been able to ***scale the number of devices*** used on their campuses ***without having to increase their set IT budget.***
- The IT team at the MSD of Decatur Township have been able to ***maximize their productivity*** because of the comprehensive onboarding process and ***full-service support*** they received from FileWave Engineers.

*"FileWave is a **fantastic product.** But, equally amazing is the human factor behind it. **The support has been phenomenal.** I truly appreciate everyone that I have had the pleasure of working with over at FileWave."*

Sam Roten

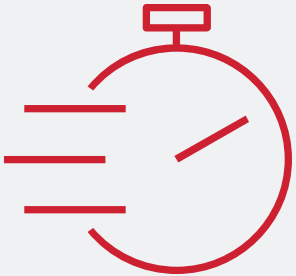
Technology Specialist

ONE TOOL FOR ALL DEVICES

FILEWAVE

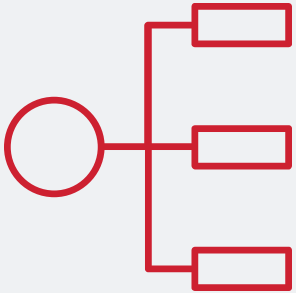
IS YOUR SWISS ARMY KNIFE

FileWave has the most in-depth functionality - and you can customize it precisely to your needs.



HAS 30+ YEARS OF EXPERIENCE

FileWave has been a pioneer in the Endpoint Management market for more than three decades.



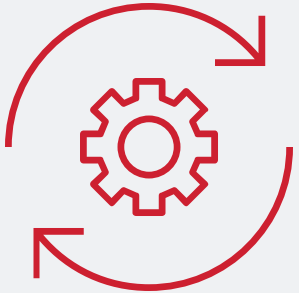
MAKES YOU MORE EFFICIENT

FileWave saves you countless hours of work - and you can use that time to take care of other important tasks.

FILEWAVE GIVES YOU: HIGH LEVEL

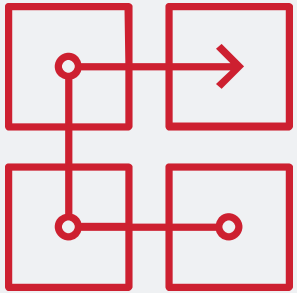
CROSS-PLATFORM MANAGEMENT

FileWave is cross-platform first and let's you to manage devices from all operating systems.



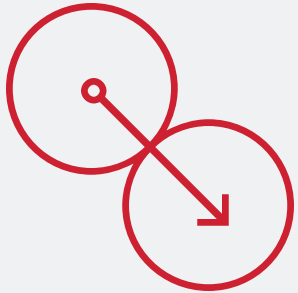
SELF HEALING TECHNOLOGY

FileWave allows you to automatically identify and repair compromised software.



CONTENT DEPLOYMENT

FileWave's Fileset technology helps you to pack and distribute content effortlessly.



Drag & Drop

FileWave lets you drag and drop applications from the App and Play Stores directly to any destination.

FILEWAVE GIVES YOU: IN DETAIL

Software & Application Deployment

Remote Desktop through TeamViewer

Asset Reporting & Purchasing

Self-Service Kiosk

Device Tracking & Geolocation

Self-Healing Technology

Patch Management

RESTful API Integrations

Imaging & Provisioning

AND MOST IMPORTANTLY:

We REALLY listen to our customers. FileWave has three dedicated teams that work day and night to make sure all our partners are working successfully - and efficiently!

3,300,000 DEVICES, 7,000+ CUSTOMERS, 40+ COUNTRIES

Get a Free Demo

WE LOOK FORWARD TO SPEAKING WITH YOU!

www.filewave.com