



Endpoint Operations Done! Efficiently.

E EUCLID
SCHOOLS





*“FileWave saves us all kinds of time. **We had 350 iPads enrolled in three hours**, broken down by grade level per building to help us push apps later.”*

Mike Durbin
Technology Implementation Specialist



ABOUT EUCLID SCHOOLS

Euclid, Ohio

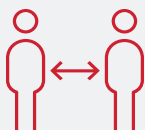
- **Industry:** K-12 Education
- **Device Environment:** District-Wide 1:1 Device Program
- **Number of Students:** 5,400
- **Active Operating Systems:**   

*"If we had to keep touching all of these devices and being out in the schools, **I don't think we could do it.**"*

Mike Durbin



CHALLENGES BEFORE FILEWAVE



MANUAL DEPLOYMENT

When the district first rolled out MacOS and iOS devices, deployment was done manually. Every other year, teacher laptops would be collected and re-imaged with new software and then redistributed. During the interim, devices would remain unmanaged and unpatched.



SHADOW IT

Prior to FileWave's implementation, teachers and administrators were continually asking for curriculum support and additional apps for the different learning needs of students. When devices are managed manually, there is no simple way to push out new software. As a result, teachers were finding their own workarounds to get the apps they need to be productive.

"Teachers would put their own passcodes on and their own Apple ID. Licenses were impossible to manage."

Mike Durbin



WHY THEY INVESTED IN FILEWAVE



TEACHER AUTONOMY

With FileWave, teachers can now access the Self-Service Kiosk to install pre-approved applications when they need it, without compromising security, to promote real-time learning opportunities.



EXPEDITED ENROLLMENTS

Euclid uses Smart Groups to create an organized structure of what is deployed to each grade's iPads per school, supporting the curriculum planning and allowing for targeted software distribution during the school year



FILEWAVE CERTIFIED ADMIN PROGRAM




After completing the FileWave Certified Administrator (FCA) program, which covers all the day-to-day realities of a production endpoint environment, Durbin was ready to head into the new school year with plans to further streamline the management of devices.

*"**Within five minutes**, I can have an app pushed out to the right group of student iPads."*

Mike Durbin



THE RESULTS

-  **Euclid uses Smart Groups to create an organized structure of what is deployed to each grade's iPads per school**, supporting the curriculum planning and allowing for targeted software distribution during the school year.
-  **If an app request is new, Euclid can use FileWave to purchase the app under the Volume Purchase Program (VPP) and assign the app directly to the teacher.** Although critical patches can be pushed directly to every Apple device in the Euclid City Schools deployment, FileWave's Self-Service Kiosk also acts as a repository for teachers to access the apps and content they need, when they need it.
-  **FileWave supports traditional software distribution, VPP management to direct App Store licensed apps to the right iOS devices, and package rollouts using FileSet Magic**, a simple, wizard-driven utility that allows administrators to build in user-specific settings, dependency checks, and special settings such as FileWave's patented self-healing.



*Armed with new knowledge, on-demand training, and best practices in the FileWave Foundry, **Euclid Schools was able to expand their IT inventory without expanding their work.***

“That right there is worth its weight in gold.”

Mike Durbin

Technology Implementation Specialist



ONE TOOL FOR ALL DEVICES

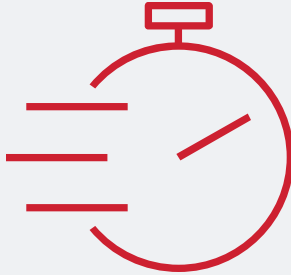


FILEWAVE



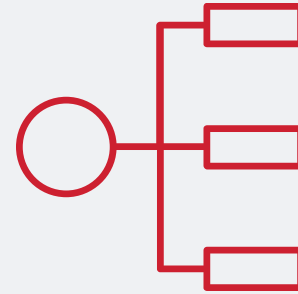
IS YOUR SWISS ARMY KNIFE

FileWave has the most in-depth functionality - and you can customize it precisely to your needs.



HAS 30+ YEARS OF EXPERIENCE

FileWave has been a pioneer in the Endpoint Management market for more than three decades.



MAKES YOU MORE EFFICIENT

FileWave saves you countless hours of work - and you can use that time to take care of other important tasks.

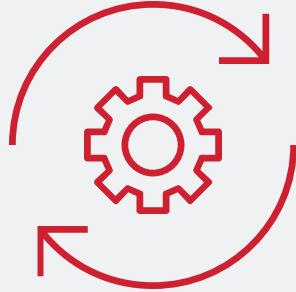


FILEWAVE GIVES YOU: HIGH LEVEL



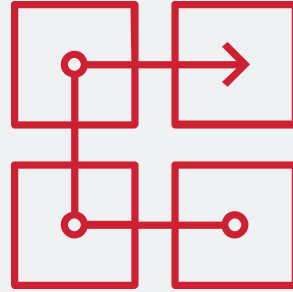
CROSS-PLATFORM MANAGEMENT

FileWave is cross-platform first and let's you to manage devices from all operating systems.



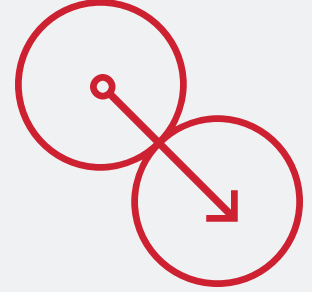
SELF HEALING TECHNOLOGY

FileWave allows you to automatically identify and repair compromised software.



CONTENT DEPLOYMENT

FileWave's Fileset technology helps you to pack and distribute content effortlessly.



Drag & Drop

FileWave lets you drag and drop applications from the App and Play Stores directly to any destination.



FILEWAVE GIVES YOU: IN DETAIL



**Software & Application
Deployment**



**Remote Desktop
through TeamViewer**



**Asset Reporting &
Purchasing**



**Self-Service
Kiosk**



**Device Tracking &
Geolocation**



**Self-Healing
Technology**



**Patch
Management**



**RESTful API
Integrations**



**Imaging &
Provisioning**



AND MOST IMPORTANTLY:

We REALLY listen to our customers. FileWave has three dedicated teams that work day and night to make sure all our partners are working successfully - and efficiently!



3,300,000 DEVICES, 7,000+ CUSTOMERS, 40+ COUNTRIES





Get a Free Demo



**WE LOOK FORWARD TO
SPEAKING WITH YOU!**

www.filewave.com

