



Endpoint Operations Done! Efficiently.

TEACS




“I monitored the FileWave server during the distribution and made sure all the iPads were registered correctly. ***With FileWave’s support, everything went smoothly...exceptionally well.*** They flew engineers in to make sure there were no last-minute issues at the distribution and later, they were able to remote in and kept us going.”

Ben Byers
Systems Engineer, East Allen County Schools



ABOUT EAST ALLEN COUNTY SCHOOLS

New Haven, Indiana

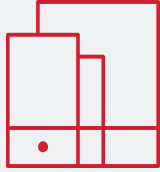
- **Industry:** K-12 Education
- **Number of Devices:** 8,000
- **Active Operating Systems:** 

*"FileWave took a very active role in setting the server up so it was optimized to handle our 8,000 iPads. Our VMWare setup is fairly robust. **The fact that we've been able to balance the server load as well as utilize the hardware we already have has been a great thing for us.**"*

Ben Byers



CHALLENGES BEFORE FILEWAVE



BLENDLED LEARNING STRUCTURE

In order to implement blended learning, 8,000 iPads would need to be configured and associated with each individual student and distributed as efficiently as possible.



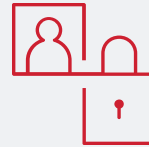
POOR DEVICE MANAGEMENT

EACS was struggling to manage 8,000 iPads with the hardware that was already in place.



SOFTWARE DEPLOYMENT

IT admins at EACS were experiencing difficulty pushing out a variety of updated apps to the iPads.



LOSS PREVENTION

EACS needed to securely and efficiently manage devices to prevent loss and theft of devices.

"Some MDM vendors didn't handle it correctly, some didn't have the ability to handle it at all and with some vendors, you had to delete the app from the iPad and distribute it as if it were a new app, which meant that the student data was lost."

Ben Byers



HOW FILEWAVE HELPED



HANDS ON SUPPORT

FileWave took an active role in setting up the EACS server so it was optimized to handle the 8,000+ iPads



IBOOK DISTRIBUTION

Quick, simple solutions to updating apps and distributing iBooks - a big plus when working with a curriculum that is constantly changing.



EXCELLENT CUSTOMER SERVICE

FileWave's customer service, which included on-site and remote support, helped make the distribution and deployment smooth and effortless.



ENHANCED SECURITY

FileWave provided capabilities that enabled better security for iPads and gave EACS peace of mind.

“Within two weeks of notifying FileWave that we needed the ability to distribute iBooks, they had a Beta (version of the deployment software) in development. So they were able to send it to us and within a few days, we were distributing iBooks to all the students.”

Ben Byers



“The best part of FileWave is the way that they have helped us make this transition. ***They are eager to help you and ease your mind about how things are going to go.*** And this is the important part, when things don’t go as they are scripted, ***they are there to help get any issues fixed, so we can move forward.***”

William Diehl
*Director of Accountability and
Technology, East Allen County Schools*



ONE TOOL FOR ALL DEVICES

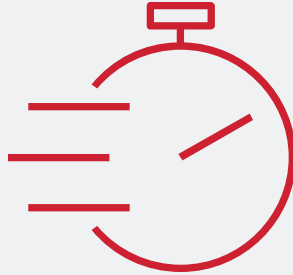


FILEWAVE



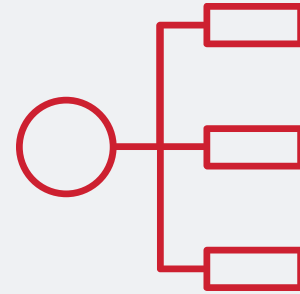
IS YOUR SWISS ARMY KNIFE

FileWave has the most in-depth functionality - and you can customize it precisely to your needs.



HAS 30+ YEARS OF EXPERIENCE

FileWave has been a pioneer in the Endpoint Management market for more than three decades.



MAKES YOU MORE EFFICIENT

FileWave saves you countless hours of work - and you can use that time to take care of other important tasks.

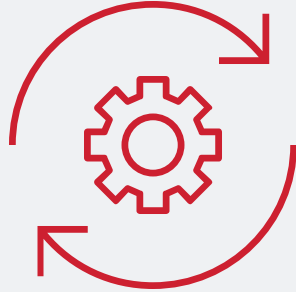


FILEWAVE GIVES YOU: HIGH LEVEL



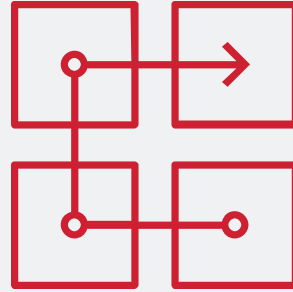
CROSS-PLATFORM MANAGEMENT

FileWave is cross-platform first and let's you to manage devices from all operating systems.



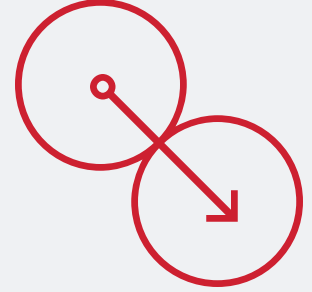
SELF HEALING TECHNOLOGY

FileWave allows you to automatically identify and repair compromised software.



CONTENT DEPLOYMENT

FileWave's Fileset technology helps you to pack and distribute content effortlessly.



Drag & Drop

FileWave lets you drag and drop applications from the App and Play Stores directly to any destination.



FILEWAVE GIVES YOU: IN DETAIL



**Software & Application
Deployment**



**Remote Desktop
through TeamViewer**



**Asset Reporting &
Purchasing**



**Self-Service
Kiosk**



**Device Tracking &
Geolocation**



**Self-Healing
Technology**



**Patch
Management**



**RESTful API
Integrations**



**Imaging &
Provisioning**



AND MOST IMPORTANTLY:

We REALLY listen to our customers. FileWave has three dedicated teams that work day and night to make sure all our partners are working successfully - and efficiently!



3,300,000 DEVICES, 7,000+ CUSTOMERS, 40+ COUNTRIES





Get a Free Demo



**WE LOOK FORWARD TO
SPEAKING WITH YOU!**

www.filewave.com

