



Endpoint Operations Done! Efficiently.






“As we have progressed from Windows to MacBooks to Chromebooks, ***FileWave has always been the constant.***
It was designed to be future-proof.”

Mike Giardina
IT Coordinator, Baldwin County Schools



ABOUT BALDWIN COUNTY PUBLIC SCHOOLS

Bay Minette, Alabama

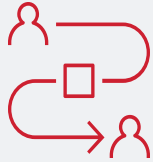
- **Industry:** K-12 Education
- **Number of Devices:** 43,000
- **Number of Students:** 32,000
- **Active Operating Systems:**   

“The ***biggest challenge we have is managing the amount of devices*** versus the small department that we have.”

- Mike Giardina



CHALLENGES BEFORE FILEWAVE



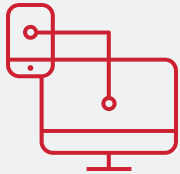
END-USER SUPPORT

For an IT team already juggling Windows and Apple devices, it was important to find a solution that would work for all devices.



SECURITY & GEOLOCATION

Baldwin needed a way to identify what devices are on the network and where devices are located.



MANAGEMENT OF CHROME 1:1 PROGRAM

With the modern budgetary challenges, it was important for Baldwin to invest in a sustainable one-to-one deployment.

*"With the multi-platform architecture that FileWave is built on, **it gives us the ease of mind** about what we're going to be using in the future." - **Mike Giardina***



HOW FILEWAVE HELPED



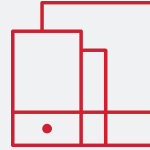
FUTURE-PROOF SOFTWARE

When Baldwin made the switch to Chromebooks, FileWave was able to accept the new devices without having to change IT workflows.



DETAILED REPORTING

FileWave provides concise reporting showing device inventory, location, metrics and more.



SUPPORT OF DIGITAL CURRICULUM

FileWave pushes out applications and resources to students and teachers need to support learning.



A PARTNER FOR SUCCESS

Anytime, the IT team at Baldwin County can call on FileWave for advice, such as the best way to deploy a script or app.

*“Partnerships are critical for a large district. **FileWave is always there to assist** using best practices and in adapting to the unique needs of Baldwin County.”*
- Mike Giardina



“A large district like ours requires the ***ability to see your whole system in a matter of minutes.*** That’s something that FileWave brings to the table that the Google Admin Console does not. We didn’t have time to find the report we wanted and wait for it, ***FileWave provides us concise reporting, a single pane of glass where my devices are organized the way I need.***”

Mike Giardina



THE RESULTS

- ✓ Baldwin now **leverages FileWave to manage all the devices in their deployment**, across all operating systems. Leveraging a site license and FileWave Pro Services, Baldwin can handle **large-scale projects** such as retiring and phasing in new Chromebook replacements for all grade 3-12 students - without **impacting student learning**.
- ✓ FileWave Custom Fields let Baldwin **define the metrics they want to track in real-time** such as the age and type of their Chromebook devices, warranty information, device location, and Google OS version.
- ✓ With improved visibility and application self-healing, **FileWave helps reinforce district safety, security, and content filtering policies**.
- ✓ Baldwin also leverages **FileWave's Self-Service Kiosk** to provide teachers with FERPA compliant software they can download at their discretion, **protecting the network against the risks associated with unvetted software**.
- ✓ FileWave allows Baldwin to **look up a student and the device assigned to them and figure out where it was last**. FileWave can push a wipe to a missing device or send an alert if a device is being used by a parent for work.



*“When you work with an experienced FileWave engineer, **you have a dedicated, experienced person who knows your unique environment.** I don’t have enough hours in my day or enough staff to come up with solutions to common problems. With FileWave’s Professional Services, **we’re able to get things done in a much more expedient fashion.**”*

Mike Giardina
IT Coordinator, Baldwin County Schools



ONE TOOL FOR ALL DEVICES

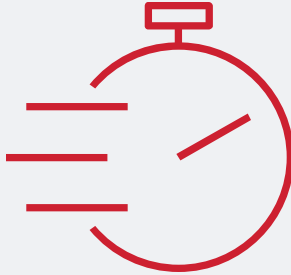


FILEWAVE



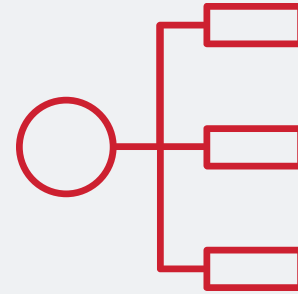
IS YOUR SWISS ARMY KNIFE

FileWave has the most in-depth functionality - and you can customize it precisely to your needs.



HAS 30+ YEARS OF EXPERIENCE

FileWave has been a pioneer in the Endpoint Management market for more than three decades.

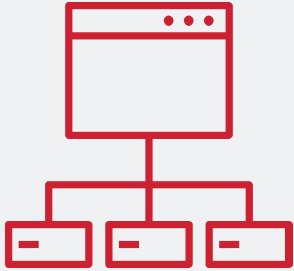


MAKES YOU MORE EFFICIENT

FileWave saves you countless hours of work - and you can use that time to take care of other important tasks.

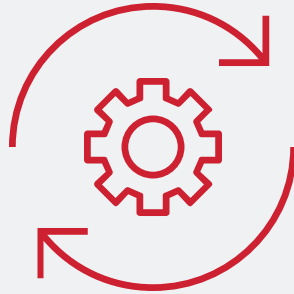


FILEWAVE GIVES YOU: HIGH LEVEL



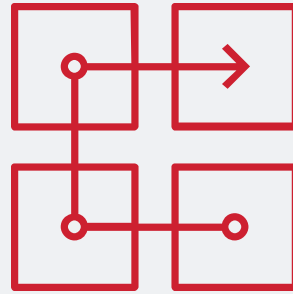
CROSS-PLATFORM MANAGEMENT

FileWave is cross-platform first and let's you to manage devices from all operating systems.



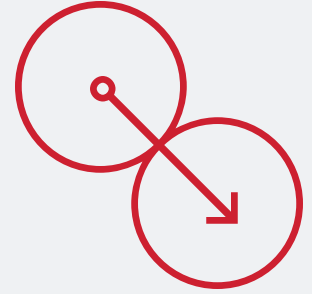
SELF HEALING TECHNOLOGY

FileWave allows you to automatically identify and repair compromised software.



CONTENT DEPLOYMENT

FileWave's Fileset technology helps you to pack and distribute content effortlessly.



Drag & Drop

FileWave lets you drag and drop applications from the App and Play Stores directly to any destination.



FILEWAVE GIVES YOU: IN DETAIL



**Software & Application
Deployment**



**Remote Desktop
through TeamViewer**



**Asset Reporting &
Purchasing**



**Self-Service
Kiosk**



**Device Tracking &
Geolocation**



**Self-Healing
Technology**



**Patch
Management**



**RESTful API
Integrations**



**Imaging &
Provisioning**



AND MOST IMPORTANTLY:

We REALLY listen to our customers. FileWave has three dedicated teams that work day and night to make sure all our partners are working successfully - and efficiently!



3,300,000 DEVICES, 7,000+ CUSTOMERS, 40+ COUNTRIES





Get a Free Demo



**WE LOOK FORWARD TO
SPEAKING WITH YOU!**

www.filewave.com

