

Who is FileWave?

FileWave offers complete management capabilities for all macOS/Windows computers, iPadOS/tvOS/Android mobile devices, as well as additional reach to Chromebooks through GSuite Integrations.

By reducing the number of management tools, FileWave extends visibility, reduces complexity, enhances security, and empowers productivity.

How FileWave Helps IT Teams



Imaging & Deployment

- FileWave provides IT with the ability to image and provision devices over-the-network through booster technology and DEP.



Software & Content Distribution

- FileWave enables users to receive any type of content over-the-air or within a self-service mode. Content is then protected from damage with FileWave's Self-Healing



Patch Management

- FileWave empowers you to patch on the fly any macOS, Windows, iPadOS, and tvOS device with direct integrations with Microsoft and Apple. Custom 3rd party applications can also be deployed to ensure all programs are update to date.



Remote Configuration and Support

- With FileWave's integrated remote control, you'll improve first-call resolution from your Help Desk, troubleshoot problems more quickly, and remotely deploy and execute configurations, files, and patches right when they are needed most.



Self-Service

- Make IT the path of least resistance, while empowering user productivity. FileWave's Kiosk lets users install what they need, without compromising IT security, compliance, or admin privileges.



IT Asset Inventory

- Whether it's managed or not, you are accountable for every device connected to your network. With FileWave's robust inventory capabilities, you can easily find, track, manage, and report on devices, users, and applications.



Reporting Capabilities

- A single tool to report on all Mac, Windows, iOS, Chrome, and Android devices, apps, and settings.



GPS Location Tracking

- With a simple click, FileWave Administrators can map the last known location, if available, of any FileWave managed Windows, macOS, iPadOS, Android and ChromeOS device, or group of devices. Location information is then presented in the device Client Info dialog to easily view the device(s) on a map.



API Integrations - Eco-System

- With FileWave's RESTful API, we allow organizations to tie in other utilized product such as filtering, asset tagging, help-deck and more. We already have some great partnerships in place. i.e **Content Keeper, Hayes Software, Invgate, ServiceNow**, and more.



What Sets Us Apart

True Multi-Platform Endpoint Management - One interface for macOS, Windows, iOS, Chrome OS, and Android devices.

Over 25 Years in Business - With a technical vision aimed towards new and developing technology trends, FileWave also remains firmly committed to supporting the systems and processes our customers use right now. Multi-platform challenges may be new to most companies, but we have been doing this for over 25 years.

The FileWave Alliance Community - The FileWave Alliance is our collaborative community of FileWave employees and customers. Featuring IT Administrators and other multi-platform endpoint management professionals, this group offers support, camaraderie, training, and networking opportunities.

Accessible Training & Certification - FileWave's comprehensive training and certifications programs are available to meet your business needs in a variety of settings. Our courses are designed and delivered using real-world scenarios and best practices to build skills - and confidence.

Support - US Based - A 94% customer satisfaction rate with support team resolution.

Long-Term Solution - FileWave's 97% customer retention rate speaks to the value and quality of our product and related services.

Preferred Apple MDM Vendor - Recognized by the leading hardware firm as a preferred service vendor.

Ideal Markets

K-12 Education

"FileWave allows me centralized visibility for all our devices across the district as well as unlimited reporting access to any district staff."

-Scott Smith
Mooresville Graded School District - NC

HIGHER EDUCATION

"With our iPad 1:1 and moving to online learning, Filewave has played an integral role in making our transition smoothly. With Filewave we have been able to load apps that all students need and use the app portal for other apps that maybe used in only one class"

-Jeffrey Powell
Northeast Mississippi Community College

Enterprise

"A zero-touch workflow would not be possible without FileWave. Without the customizable MDM, our workflows would not be possible."

-Dan DeRusha, Workstation Automation Engineer
Matthews International

FAST-GROWING ENTERPRISES

"In our peak seasons, we roll out up to 15 computers a week. With FileWave, we don't have to worry about asset tracking, or security, or loss prevention. It's all taken care of."

-Reid Alt, Workstation Administrator
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